

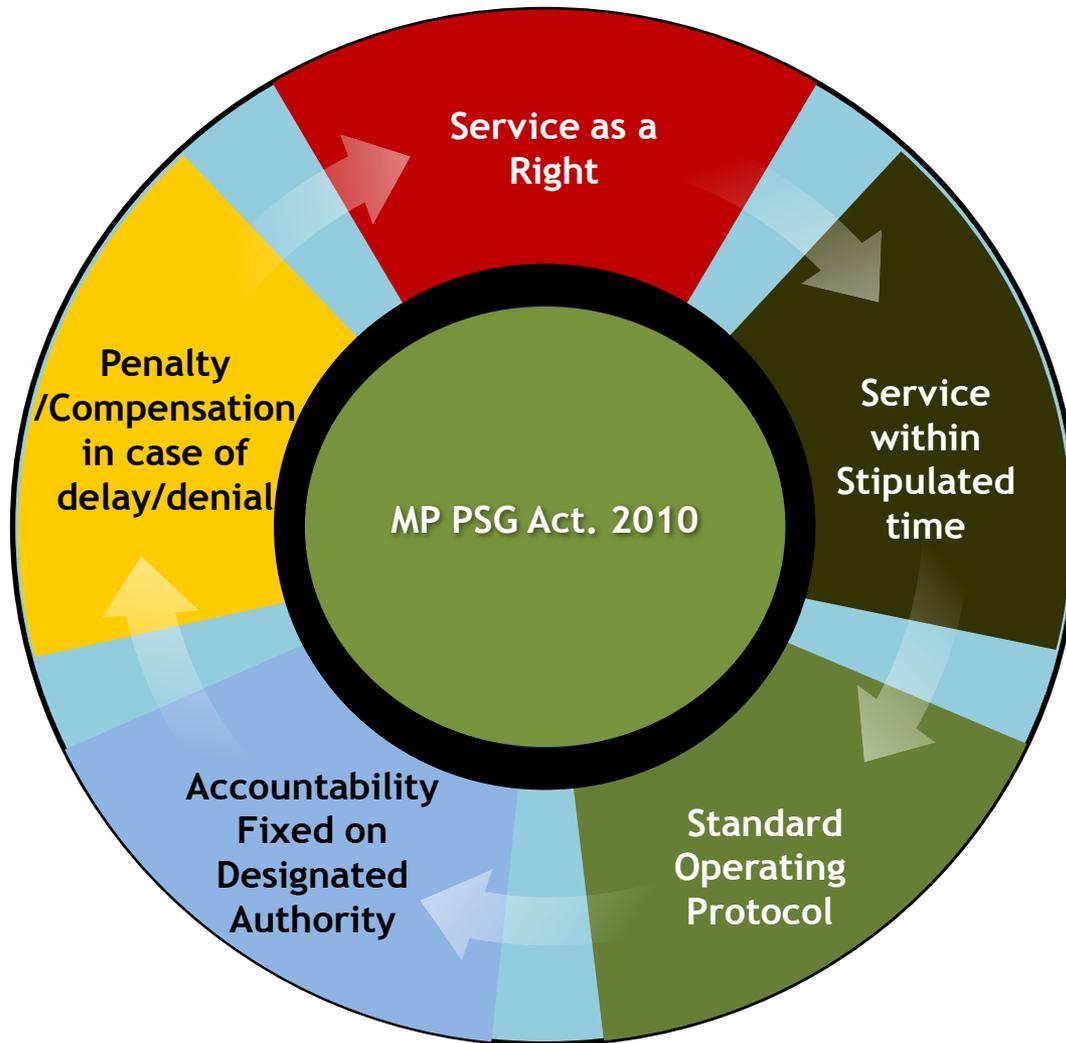


Lok Seva (e-District) Project MP

Overview

- MP is pioneer in implementation of PSG Act
- e-District platform enabled electronic delivery of PSG Services
- Application Solution integrated with provisions of PSG Act

MP Public Services Guarantee Act, 2010



- **Increased Responsibility on Government machinery**
- **Emphasis on electronic delivery of services**
- **e-District Project – an enabler**

e-District Application - The Digital Backbone

Comprehensive e-Gov. Solution

Strengthening Capacity

**IT infra in Govt
Offices**

Capacity Building

Software Application

End to end computerization

Robust MIS

Key Partners



SAPS

Implementation
of the PSG Act



Application
development



Procurement
and
management
of IT
Infrastructure

What helped

Dovetailing with
PSG Act

Greater ownership of the project by stakeholders due to increased accountability levels imposed by the Act

NIC as application
developer

Reduced procurement time and saved cost
Addition of new services over the project period was possible

Additional Funds
from the State

State government provided funds for expenditure not covered under the e-District Project

Lok Sewa Kendras

Provided citizens access to the e-District platform

Use of State Data
Centre

Reduced procurement time

Monitoring

Scheme subject to rigorous monitoring from the highest levels