Lok Seva (e-District) Project MP
Overview

• MP is pioneer in implementation of PSG Act

• e-District platform enabled electronic delivery of PSG Services

• Application Solution integrated with provisions of PSG Act
MP Public Services Guarantee Act, 2010

- Increased Responsibility on Government machinery
- Emphasis on electronic delivery of services
- e-District Project – an enabler
**e-District Application - The Digital Backbone**

**Comprehensive e-Gov. Solution**

**Strengthening Capacity**

- IT infra in Govt Offices
- Capacity Building

**Software Application**

- End to end computerization
- Robust MIS
Key Partners

SAPS

Implementation of the PSG Act

Application development

Procurement and management of IT Infrastructure

NATIONAL INFORMATICS CENTRE (NIC)

THE IT SUPPORT PROFESSIONALS

MPS@DC

INFOTECH ENGINE OF M.P.
<table>
<thead>
<tr>
<th>What helped</th>
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<tbody>
<tr>
<td>Dovetailing with PSG Act</td>
<td>Greater ownership of the project by stakeholders due to increased accountability levels imposed by the Act</td>
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<tr>
<td>NIC as application developer</td>
<td>Reduced procurement time and saved cost</td>
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<td>Addition of new services over the project period was possible</td>
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<td>Additional Funds from the State</td>
<td>State government provided funds for expenditure not covered under the e-District Project</td>
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<td>Lok Sewa Kendras</td>
<td>Provided citizens access to the e-District platform</td>
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<td>Use of State Data Centre</td>
<td>Reduced procurement time</td>
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<tr>
<td>Monitoring</td>
<td>Scheme subject to rigorous monitoring from the highest levels</td>
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